



Where To Begin
With Workflow
Management.









#### Start

New to workflow? START sessions are for you.

Join workshops, panel discussions, and breakout sessions that hand-hold you through how to get started, clear the myths around workflow management, and answer your questions.





#### Today's agenda

- 1. Getting Started
- 2. Workflow Elements
- 3. Al, Automation and Workflows
- 4. Always be iterating





Kellie Parks, CPB

Calmwaters.ca

I want every accounting professional to love running a cloud based firm as much as I do.

#### Begin with the end in mind

Define the desired outcome of the workflow

Define why you need the workflow

### Workflow implementation matrix

Easy to implement

Big win

Difficult to implement

Small win

#### Just get building

Get started with the milestones

Then add the details

#### Elements of a workflow



Task list



Sub tasks



Best practices

#### Elements of a workflow



Dependancies



Communications



Time tracking

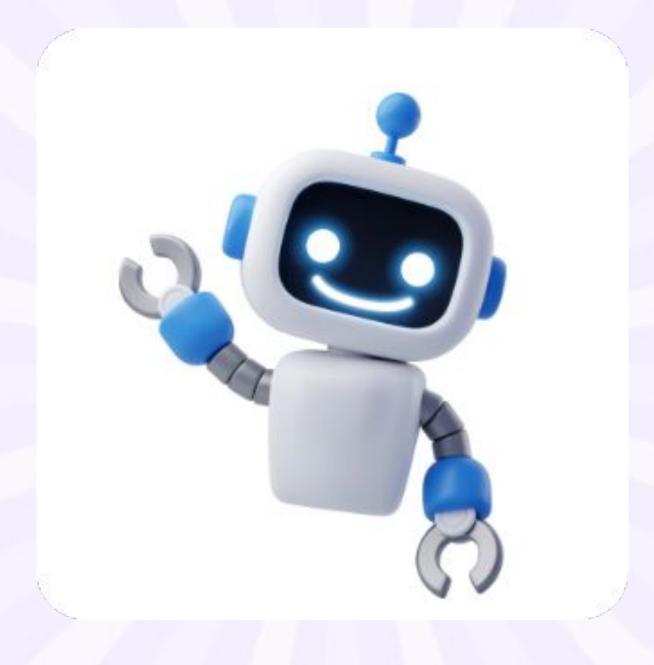
#### Cadence of work

Build workflows based on the cadence of the work

Weekly, monthly, level of complication, outlier team members

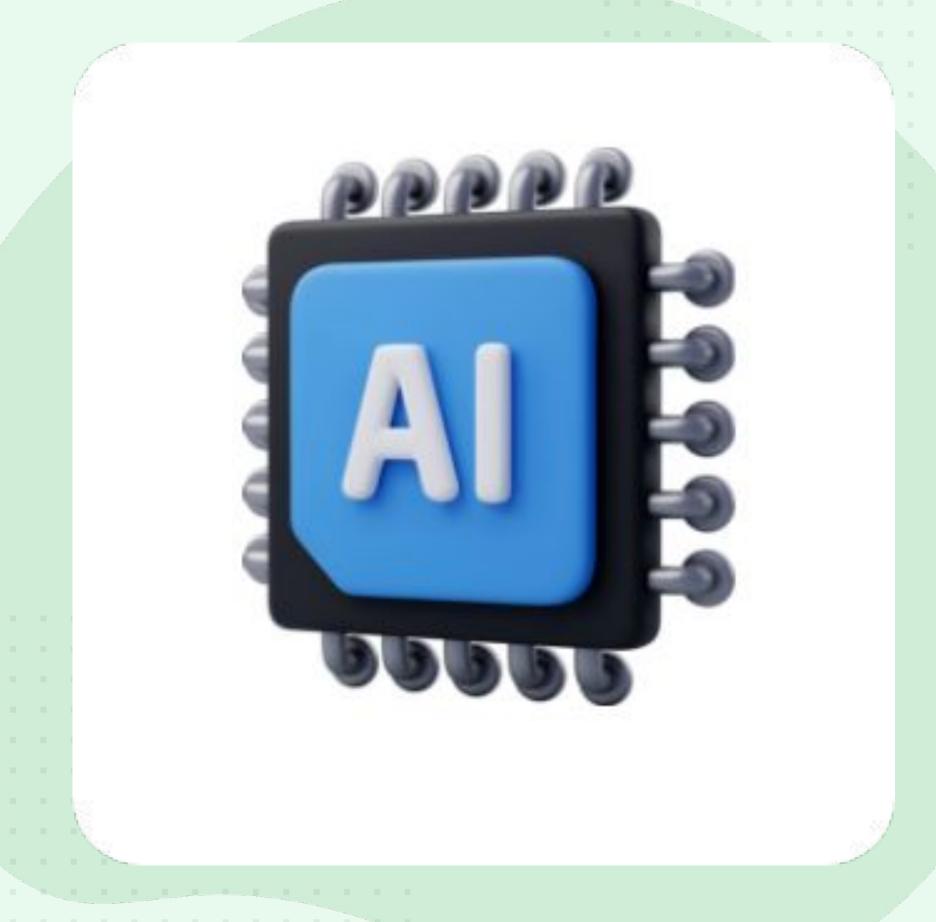


# Al and automation in your workflows



#### Artificial Intelligence

The big benefit of AI in your workflow is getting you un-stuck on starting workflows and writing your communications



#### Automation decision matrix

Can you delegate to someone without concern for the outcome?

Is it a repeatable process?

Does the automation benefit outweigh the consequences of an automation fail?

Are you that confident in the process?

The same outcome and process every time?

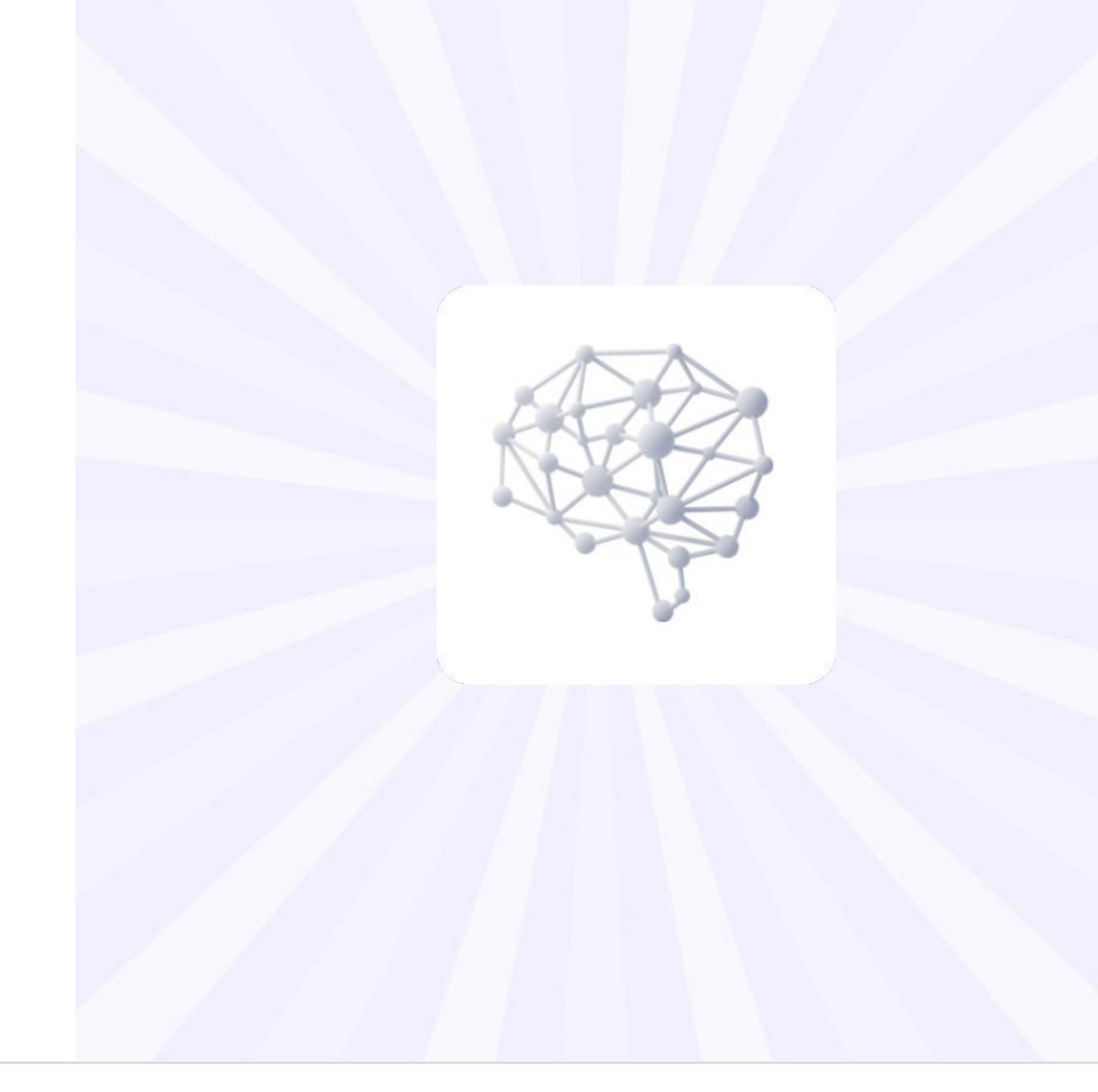
Will fixing a fail be embarrassing and/or time consuming?

#### FC automation

- Client reminders
- Tags
- Email deployment (love this new feature)
- Recurring projects (custom recurrences is da bomb)
- Close projects

How about that confetti?

# Always be iterating



#### Summary

Stop overthinking

Define your outcomes

Build workflows by your cadence of work

Leverage Financial Cents' Al and Automation

Always be iterating





#### Start a free 14-day trial

www.financial-cents.com

## Thank you



#### Icon library



















































